

We will get through this together, enshallah

To the ZIL Family

I know that we are all watching the development of the coronavirus pandemic with feelings of concern and uncertainty. We all – the ZIL family and the world in general – are in an uncharted territory, and it is important that we remain calm, show solidarity and stand by each other in this difficult time.

To protect you and your families, our business, and the communities we live and work in, earlier we announced different measures: some were asked to work from home connected by IT, others like sales force working in the field and factory were asked to take safety measures like wearing masks, using sanitizers, ensuring social distance, obey regulatory hours announced by governments.

By doing so, we are living up to our social responsibility to prevent the virus spreading further, while ensuring the business continuity that supports and enables our customers and the economies we operate in.

I realize working in the field for sales force, for workers, staff and management in the factory and working from home for head office employees comes with some issues; dealing with risks associated with it, strictness in implementation of lockdown rules by LEA, restricted access to some of the tools you rely on, enforced isolation from teammates.

At ZIL, the health and well-being of our employees and our customers are our top priority. As the situation around coronavirus continues to evolve and lockdown is extended until Thursday 30th April please be reassured that the Management and everyone else involved is doing and will continue to be doing everything we can to minimize the disruption to the way you work. If you have questions or need further instructions and assistance please contact your respective Managers and HR.

Please stay in touch with each other and offer each other the necessary support. We remain a close, ZIL family whether we are in the same office or not.

Stay - Safe and connected.

Warm Regards

A handwritten signature in blue ink, appearing to read 'Mubashir Ansari'.

Mubashir Ansari

Chief Executive Officer